

SonicWALL CDP 5.0 Application and Platform Support Matrix

There are a very large number of combinations of Server Applications (such as MS Exchange, SQL Server, etc) and computing platform (e.g. Windows Server 2003, Windows Server 2008) when all of the possible versions are considered. Some of these combinations are not possible due to Microsoft constraints, and some of the combinations make little sense.

In order to understand which versions of which Server Application are supported on which computing platform, the following Support Matrix has been created. This Support Matrix will be expanded and updated as new combinations become supported.

A Supported combination is indicated by a green cell with a check mark in it.
An Unsupported combination is indicated by an unmarked (white background) cell.

Supported means that a customer who experiences a problem or issue with a combination that is marked as 'Supported' (green cell with check mark) will receive the level of Technical Support that is applicable under their valid support contract (if any).
Unsupported means that a customer who experiences a problem or issue with a combination that is marked as 'Unsupported' (white background cell) may be asked to configure their systems into a Supported (green cell with check mark) combination and to reproduce the problem or issue in that supported combination before Technical Support is able to address the situation.

In the following matrices, the Computing Platforms are listed down the left hand side and the Server Applications are listed across the top.
In the Server Applications heading rows, LA refers to Local Archiving and those columns indicate if the Server Applications on the left are supported by Local Archiving.

So for example, in the first matrix, the 32 bit version of Exchange 2003 User Mailbox backup is Supported on Windows 2003 Enterprise Edition (EE) platform. However, Local Archiving does not support Exchange 2003 User Mailbox backup.

Not Supported
Supported ✓

